



Diesel Particulate Filter (DPF) Re-Manufacturing request

CUSTOMER INFORMATION

Customer Name:

Contact Name:

Address:

Postcode:

Telephone Number:

VEHICLE DETAILS

Reg Name:

Year:

Make:

Model:

Mileage:

Engine Size:

DIESEL PARTICULATE FILTER DETAILS

DPF Part Number:

Fault Codes Present:

 Yes No

If yes, what codes are present:

TICK THE FOLLOWING IF APPLICABLE

No rattles when DPF is shaken

No Oil is leaking from the DPF

I have taped up the ports, inlet and outlet of the DPF

No major damage to the DPF

IMPORTANT INFORMATION

We aim to provide our customers with an outstanding service and make every effort to re-manufacture your filter. The success rates for re-manufacturing DPF's using the 'FLASH' technology are extremely high. We can usually re-manufacture more than 99% of all filters we receive. However, we cannot guarantee that we will be able to re-manufacture your filter successfully.

TERMS & CONDITIONS – PLEASE MAKE CUSTOMER AWARE OF T'S & C'S

By completing the above detail, and tick box below, you agree with the information provided and authorise the above filter(s) to be re-manufactured using the FLASH system. Your filter(s) will be subject to a visual inspection prior to re-manufacture and, should any problems with the filters become apparent, you will be notified and supplied with an inspection report to explain the issues. ** You will be charged a nominal fee for this service. Once your filter(s) have passed the visual inspection, they will be re-manufactured using the FLASH system. Once this process is complete your filter(s) will be tested and you will be issued with a condition report showing flow rate and backpressure rate. This process may identify internal faults with your filter(s) that were not apparent when visually inspected. If a DPF becomes clogged as a result of an inadequate re-manufacture service by HI-TECH PERFORMANCE within 12 months or 12,000 miles (whichever comes sooner) then HI-TECH PERFORMANCE will carry out a further re-manufacture on this filter in question free of charge. By ticking the agreement box with our Terms and Conditions your statutory rights are not affected. ** In the event of a complete failure in the DPF resulting in an unrepairable unit, a service charge is due for payment.

This T's & C's agreement box MUST be ticked by the customer before re-manufacture can take place

COURIER

The courier may refuse to handle the consignment if the DPF is inadequately packaged. Please enclose a copy of this form with your DPF (print below). For enquiries please ring HI-TECH PERFORMANCE on 01604 755 220.